

Il termine “Unified Communications” a volte genera qualche confusione, forse serve una definizione. Sul gruppo Unified Communications di LinkedIn sono state raccolte alcune interessanti definizioni.

UC is:

- Communication: Anywhere, Anytime, Anydevice, over Anymedium
- Communicating with anyone, from anywhere, on any device
- Connected Business Anywhere
- Ability to communicate and collaborate effectively and efficiently within the applications we use everyday
  - Is a medium to communicate with anyone, anytime and anywhere from any device using a multitude of mechanisms
    - Locate, Connect, Communicate on the go, or in the office with your preferred device
    - Ability to communicate and collaborate effectively and efficiently within the applications we use everyday
    - Is the Integration of Realtime communications technologies, such as chatting, telephony, V.Conferencing, Data Sharing, ....etc
    - UC Tools should improve/speedup/reduce existing processes so that people are free to communicate
    - As a huge part to play in the future of IT enabled business solutions as a basic embedded technology
      - The integration of voice, video and data services delivered ubiquitously across a secure and highly available network, independent of technology, to provide increased effectiveness to the user and business communities they serve
      - Ability to integrate voice, video, data over a secure communications channel and also offer benefits of collaboration anytime, anywhere, through multitude of devices or systems.

**E' interessante la definizione che si rifà alla importanza strategica di UC, considerando UC come □ elemento incorporato nelle soluzioni IT aziendali.**

**UC è - e sarà - determinante per abilitare □ nuovi processi di business.**